

Married couple, Virginia and Roger, have been beloved members of the HGH family since the 1960s, when they met and married on our Lakeside campus.



2023 Annual Report

A Message from the President



Dear Friends and Supporters,

I am honored to address you as we embark on a journey through the accomplishments of Home of Guiding Hands (HGH) in the past year. This annual report offers a window into our organization's mission, achievements, and our unceasing dedication to enhancing the lives of individuals with intellectual and developmental disabilities (IDD).

At HGH, we are more than an organization; we are a family bound together by a shared commitment. For over five decades, we have championed the cause of those who often find themselves marginalized or underserved in our communities. Our core purpose is simple, yet profound: to improve the lives of those we serve.

As a leading provider of services for individuals with IDD, we are proud to stand at the forefront of care, advocacy and empowerment. Our commitment to enhancing the quality of life for our clients is unwavering. It forms the cornerstone of every initiative, program, and project we undertake.

In 2023, HGH has reached incredible milestones, some of which have exceeded our most ambitious expectations. We have diligently expanded our services and support systems, reaching more individuals in need. With innovation as our guiding star, we are driving change to create a more inclusive society where everyone, regardless of ability, can thrive.

Our steadfast determination to deliver quality care is evident through the partnerships we have forged and the lives we have transformed. The impact of our programs extends far beyond our immediate reach. It ripples through families, communities, and the broader society. We have proudly witnessed the remarkable progress our clients have made, knowing that we played a role in empowering them.

In this past year, we have witnessed the collective dedication of our team, a group of professionals who pour their hearts and souls into their work. Their compassion and unwavering spirit are the driving forces behind our success. I want to take this opportunity to extend my deepest gratitude to each and every one of our team members. You are the backbone of HGH, and your work changes lives every day.

Our success is also intertwined with the incredible support we receive from our donors, sponsors, and partners. Your trust and generosity continue to be the lifeline of our mission. It is through your contributions that we can innovate, expand, and deliver the exceptional care that defines HGH.

As we journey through this annual report, you will discover the depth and breadth of our commitment to making a difference. Together, we can be proud of what we have achieved. However, our work is far from finished. The path ahead is both exciting and challenging, and we remain resolute in our dedication to the betterment of the lives we touch.

Thank you for your unwavering support and belief in Home of Guiding Hands. With your partnership, we will continue to write stories of hope, empowerment, and transformation in the years to come.

Warm regards,

A handwritten signature in black ink that reads "Edward Hershey". The signature is written in a cursive, flowing style with a large initial "E" and "H".

Edward Hershey
President & CEO

Honoring choice, connecting individuals and supporting family life.

Ayairé is a bright and beautiful almost two-year-old toddler. She is the youngest member of a bustling foster family of six, and could not be more loved by her siblings and dedicated foster parents.

Ayairé prides herself on being able to call all of her siblings by name, which is a challenging task: Teaira, Selina, Malachi, Jacob, Jeremiah and Levi.

Her favorite foods include macaroni and cheese, french fries, and pizza. When she's not riding on her scooter or running around with her siblings, Ayairé sings and dances to all kinds of music. Her favorite artists are Whitney Houston and Mariah Carey. Her blossoming tastes reflect her energetic enthusiasm for life.

She is a social butterfly who is always dressed to impress by her fashionable foster mom. Ayairé's foster family of nearly two years has been a significant proponent in her progress with the HGH Infant Education program since she began in February of 2023. They are eagerly looking forward to her adoption day.



Alex is an 18 year-old, energetic young man, with a great personality and contagious smile. He lives with three other young men at Pierce home, one of our residential homes in San Diego.

Since coming to Pierce home in May of 2022, Alex has shared his great personality and contagious smile with his housemates and anyone else he can talk to. He loves telling people about his day.

Alex is currently in the transition program at his school. There, he is learning how to access the community and is learning job skills.

In his spare time, Alex loves to sing, especially singing songs from Frozen and Frozen 2, and can even play a few songs on the piano. Alex also has a love of going on outings, especially to Sea World where he enjoys going on the rides. He also has a love for bowling and has joined a bowling league with his housemates! Alex loves Harry Potter and can often be found reciting movie lines and reenacting some of the scenes.

Residential Services

Our Mission: To Improve The Lives Of Those We Serve



Innovation
Collaboration
Accountability
Respect
Empathy



AJ has been with Home of Guiding Hands since 2021 and is a valued and loved member of our **Residential Program**. AJ's great smile and incredible sense of humor allows him to make friends wherever he goes. AJ loves classic cars, puzzles, playing guitar, and cooking. In fact, he loves making omelets on the weekends! AJ is incredibly passionate about JROTC (Junior Reserve Officers Training Corps) and is wholly dedicated to his success in the program.

Our Vision: To be recognized as the premier provider of a dynamic spectrum of individualized services supporting persons with special needs.

At Home of Guiding Hands We:

- Embrace change, keep an open mind, take calculated risks, and learn from our mistakes while maintaining a creative mindset to improve the care and service we provide
- Initiate partnerships and establish trust within and across boundaries to extend the best services and drive excellent outcomes
- Embody integrity, ethical behavior, and responsible stewardship in all that we do for and with others
- Are a dynamic, forward-thinking organization that uses our resources wisely
- Hold others in high regard, honor their values, viewpoints, and contributions and treat them as we wish to be treated
- Listen with curiosity and without judgment and seek first to understand so we can best meet the needs of others
- Value accountability to our service recipients, donors, community partners, community and ourselves
- Operate in a fiscally responsible, sustainable, and effective manner
- Value our staff and encourage teamwork

What We Do:

For over 55 years, HGH has been providing a continuum of services for individuals with intellectual and developmental disabilities in San Diego and Imperial Counties.

Who We Are:

We are partners, facilitators, community members, and teachers for the individuals and families we serve.

Home of Guiding Hands is Innovation, Collaboration, Accountability, Respect and Empathy

Masyn is 15 years old and has a very vibrant and cheerful personality. He enjoys connecting with people in a friendly way: with a big smile and very interesting conversations. He lives with his grandma and has been receiving Respite Care services from HGH since July 2019.

Masyn has diverse interests and passions. He loves cars and music, and his favorite band is The Red Hot Chili Peppers. Masyn even attended his first concert this year, and had a great time!

He enjoys spending time with his HGH Respite workers, which is a testament to their positive impact on his life. His workers provide him with companionship, support, and opportunities to engage in activities he enjoys.

Overall, Masyn has a lot of love and joy to share with the world. The people around him, including his Respite workers, are fortunate to be a part of his life.



Leadership

Board of Directors

Officers:

Cindi Harris, Chair
Sam McGovern, Vice Chair
Paul Botte, Secretary
Michael Harris, Treasurer
Trevor Yates, Immediate Past President

Board of Governors

Al Barrack
Isaac Blumberg
Sarah Brenha
Robert Carne
David Catalino
Dan Clark
Nora Cole
Larry & Sherry Delsen
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Mike Fausett
Susan Fike
Gail Glutting
Lindy Goble
Chris Hinman*
Steven L. Hoefler
Andrea Howard
Austin Hughes
Randy Jones
Dick Marrs
Michelle Metter

*Deceased

Directors:

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Debby McNeil
Ben Trovaten
Edward Hershey, President & CEO

Chuck Muse
Mark Ochenduszko
Jim O'Grady
Evelyn Riddick
Stuart Scott
Judith Shaplin
Irene Stone
Marcia Vanlandingham
Dave & Charlene Walker
Ann Walker
Rachel Wood
Tom Woolway

HUD Corporation Board

President, Dave Walker
Vice President, Stuart Scott
Secretary/Treasurer, Susan Fike

Members:

Mike Fausett
Debby McNeil
Judith Shaplin

HGH Programs

Adult Foster Agency: Designed for adults who wish to live with a family. The individual is integrated into family life, receives support from the family, and is involved in the everyday happenings and joys of a home.

Early Childhood Development: A dual-purpose program that provides therapeutic and educational early intervention to young children, from birth to three years of age, who are at risk of delay or have been diagnosed with a developmental disability.

Financial Management: Financial Management Services (FMS) helps Self-Determination participants manage their individual budgets and spending plans.

Independent Living Skills: We support and encourage our clients who desire to live on their own. Each week a trained counselor provides one-on-one assistance in meal preparation, money management, shopping, and accessing community resources. These individuals live in friendly and comfortable environments, with 24-hour care and varying levels of individualized support and training.

Infant Development Assessment: We evaluate children from four months to three years of age to establish California Early Start services eligibility.

Life Planning: A workshop series to help families develop a life plan for a family member with a disability. We help families learn about available resources to ensure quality of life throughout the individual's lifetime.

Residential Services: Throughout our 31 homes, we provide support to children (starting at age 8), adolescents, and adults. They live in friendly, comfortable environments with 24-hour care and varying levels of individualized support and training.

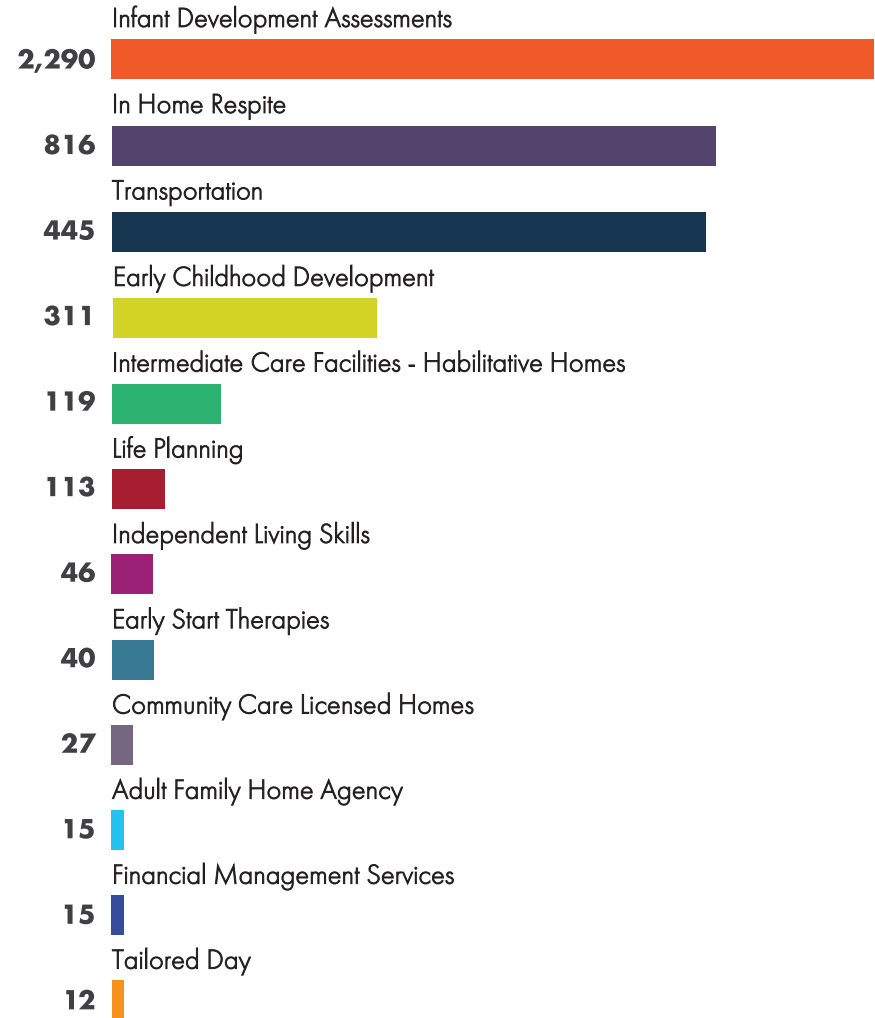
Respite: We provide in-home support to enable a family/caregiver to feel comfortable taking a break from their loved one's intensive supervision and care.

Tailored Day Services: We help individuals build quality relationships by assisting them with access to community activities where they will have the opportunity to meet others with shared interests.

Transportation: Our fleet of adapted vans and buses transports our clients throughout San Diego County, enabling them to connect with others in their community safely and effectively.



4,249 Clients Supported



Number of Staff Employed 861

Volunteer Hours 1,128

Board Participation 100%

Thank You for Giving

At the heart of this organization are the men, women, and children we so proudly serve. HGH would not be what we are today without your unwavering generosity and your time and dedication to supporting our mission. This list reflects gifts of \$1,000 or more for July 1, 2022–June 30, 2023.

Jan Adams
Luci Ahn
Rick & Maryann Alquire
Judith Anderson
Toni Anderson
Art Pratt Foundation of Old Mission
Rotary Club
Joseph & Joann Ascuitto
John Barber & Kathryn Richman
Al Barrack
Joe Beery
Linda Bethel
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Rich & Lynda Kerr
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Jacques Lemire
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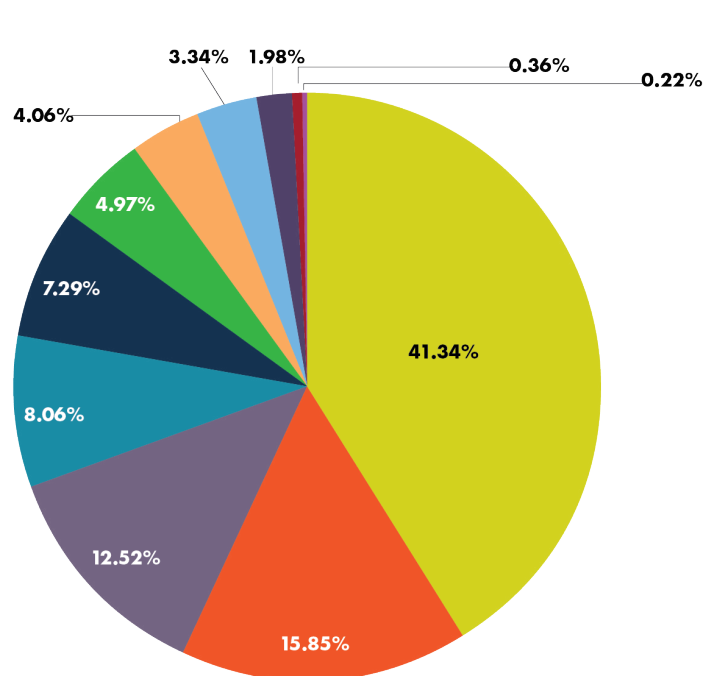
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Thomas & Kathryn Murphy
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Osteo Relief
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George & Jeanne Pardo
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Erik & Lana Pflaum
Dick & Cindy Price
Price Philanthropies
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Laura Purdom
Quick Dry Flood Services
Rob & Denise Ransweiler
Mike & Ralleen Ratzlaff
Mike & Anne Ray
Rest Haven Preventorium for Children
Kathleen Romito
Neva Rousselot
RSVP Weddings & Events

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Al & Mary Ruvalcaba
Darrel Ryker
Saga Health, Inc.
San Diego Automotive Museum
Robert & Pauline Scott
San Diego Seals Lacrosse
SDG&E
Bill & Judith Shaplin
Monty Sharma
Robert & Sandy Shugert
Jacob & Wendy Smith
So Cal Water Heating Specialists, Inc.
St. Andrews Lutheran Church
St. Madeleine Sophie's Center
Neal & Kam Stehly
Sycuan Casino Resort
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The Law Office of Isaac Blumberg
The Peggy & Robert Matthews Foundation
The Rotary Club of La Mesa
The San Diego Foundation
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Torrey Pines Bank
George & Linda Toussaint
Boyd & Ellen Townsley
Paul & Carrie Townsley
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Dave & Charlene Walker
Walker Charitable Fund
Mikia Wallis
Jason & Liane Wilson
Zach Wilson
Jesse & Rachel Wood
Dale Yahnke
Zenith Insurance Company

We apologize for any errors and extend our deepest gratitude for any support that may have gone unrecognized.

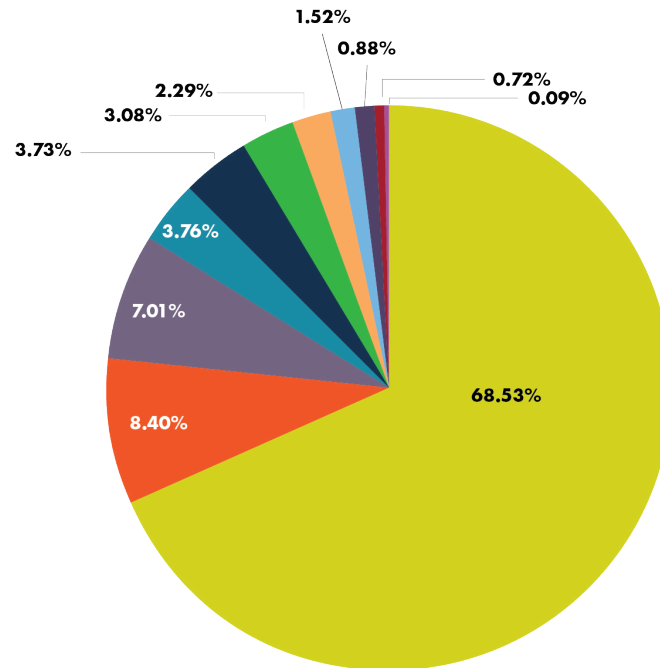
Your Gifts In Action 2022-2023 Financial Results

Consolidated Income



Residential ICF Homes	\$13,569,303
Respite	5,201,142
Residential CCL Homes	4,107,970
Contributions, Grants & Special Events	2,644,051
ECE, IDA, & Early Start	2,394,120
Transportation	1,632,260
ILS, AFHA, Life Planning & Tailored Day	1,333,981
Investments	1,096,771
Other	650,652
HUD Income	118,869
Rental	71,370
Total	\$32,820,489

Consolidated Expenses



Program Salaries & Related	\$20,171,088
Admin Salaries & Related	2,471,971
Facility	2,062,950
Purchased Services	1,106,757
Travel & Transportation	1,098,877
Supplies	905,748
Depreciation	673,189
Community Outreach & Special Events	446,168
Other Expense	257,836
Interest Expense	212,563
In Kind	26,441
Total	\$29,433,588

Overall Expenses:

Program	\$24,626,589	83.70%
General Admin	\$3,916,488	13.30%
Fundraising	\$892,624	3.00%

ICF - Intermediate Care Facility, CCL - Community Care Licensing, IDA - Infant/Toddler Development Assessment, ILS - Independent Living Skills, AFHA - Adult Foster Home Agency. Financials reflect fiscal year 7/1/22-6/30/23. HGH is proud to report that 85.9 cents of every dollar generated this year directly supports our programs and services. For more detailed information, please request a copy of our audit report.

HGH is more than just an organization, it's a community.



Cyndee (left) and Moriah (right), met through our Independent Living Services (ILS). Through the activities of the ILS, they have formed a meaningful friendship that might not have been possible otherwise.



Independent Living Skills staff member, Sharon (left), has a great relationship with Kassie (right), one of our Independent Living Services (ILS) participants.

Home of Guiding Hands www.guidinghands.org

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Imperial County Office: 605 Wake Ave., Suite 7, El Centro, CA 92243 / P 760-352-1500

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