



Baby Max with mom & dad



HGH is more than just a place to live; it's a place to thrive.

Wesley can light up a room with his infectious smile. He is a 19-year-old young man with a cheerful disposition and often gentle demeanor. It's not unusual to find him playing music while dancing around the house. He enjoys being outdoors, relaxing in the grass, listening to the cars go by and the chirping of the birds.

Wesley joined our Residential Program in 2014 and shares a home with two other young men. He has a very supportive family that includes his mother, father, brother, and grandparents, whom he sees weekly. We have seen tremendous growth in Wesley and are amazed every day by the young man he's become.

Message from the President



As I look back on this past year, I am genuinely amazed at the number of people who helped us propel Home of Guiding Hands to where it is today – a widely respected and nationally acclaimed organization.

This is an organization built on the strength of many. Our board members willingly share their gifts and talents to expand the work of our organization. Our staff work tirelessly for the people we serve, and they do it with great compassion. Our volunteers give hundreds of hours in dedication to our mission. Our donors provide generously, filling the gap of what the state reimburses us and what is really needed to support this fragile population. And, our partnerships in the community are stronger than ever.

HGH was honored to receive three prestigious awards this past year: San Diego Union Tribune Best Places to Work, East County Chamber of Commerce Business of the Year Award, and the State of California Nonprofit of the Year Award. I am truly honored to work alongside this incredible group of people. Together, we have made great strides in changing legislation that has improved the quality of services, developed innovative programs, provided additional training, and created awareness within our communities.

Since having been appointed President and CEO in 2010, we have doubled the number of our employees and increased the number of clients we serve by almost 700%. I remain committed to the goal that HGH will be a forward-thinking, contemporary organization that will continue to provide quality services, education and advocacy for people with developmental disabilities, their families, and others in our community.

If you have any questions or would like to learn more about our organization, my door is always open.

With warmest regards and appreciation,


Pr _____ : Officer



Home of Guiding Hands is Community, Acceptance, Inclusion, and Innovation.



Jon - age 61

Our Mission: To improve the lives of those we serve. **Our Vision:** To be recognized as the premier provider of a dynamic spectrum of individualized services supporting persons with special needs.

At Home of Guiding Hands We:

- Provide high-quality, person-centered services as determined by the needs of customers and clients
- Advocate for individuals and families to enhance their quality of life
- Are a dynamic, forward-thinking organization that uses our resources wisely
- Act with integrity and professionalism, and treat all persons with respect
- Encourage and support open, honest communication and mutual respect throughout the organization
- Value accountability to our service recipients, donors, community partners, community and ourselves
- Operate in a fiscally responsible, sustainable, and effective manner
- Value our staff and encourage teamwork

What We Do: For the past 52 years, HGH has been providing a continuum of services for all ages: adult foster services; counseling & family support services; early childhood development serving infants and toddlers; an independent living program; residential services for children, adolescents and adults; in-home respite serving all ages; tailored day services; and transportation in San Diego and Imperial Counties.

We believe that individuals thrive when they can direct their own lives in a setting that offers a more fulfilling lifestyle, provides individualized attention, increases opportunities for self-sufficiency, and encourages greater community integration. These are the guiding principles behind everything we do at HGH.

Who We Are: We are partners, facilitators, community members, and teachers for the individuals and families we serve.



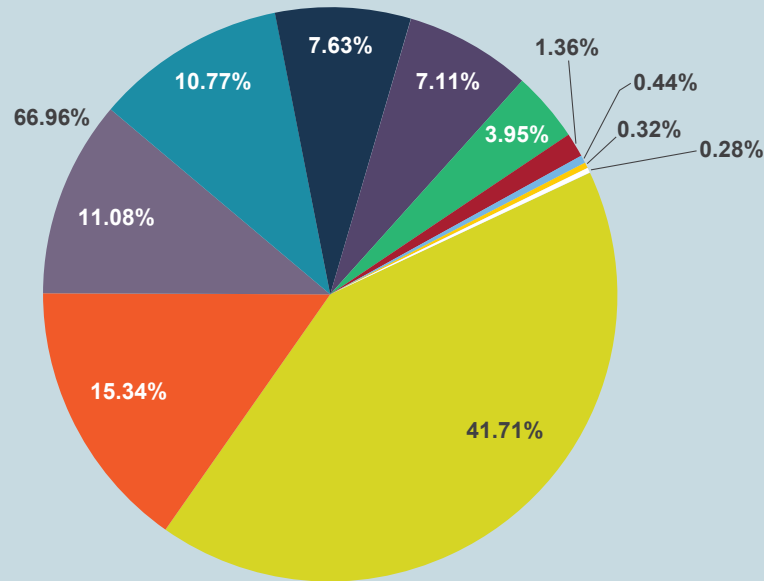
Honoring choice, connecting individuals, and supporting family life

Autrisa is a charming and lovable little three-year-old who is headstrong, impulsive, and quite shy. She qualified for our Early Intervention and Speech Therapy Services due to her expressive language delay and her lag in social and emotional development. She received five months of weekly intervention services from one of our Early Start Educators, whom we refer to as “The Baby Whisperer.”

Since graduating from the HGH programs, Autrisa now has a vocabulary of 30+ words and can articulate her needs and wants using two-word sentences. She can also speak two languages, English and her home language, Farsi.

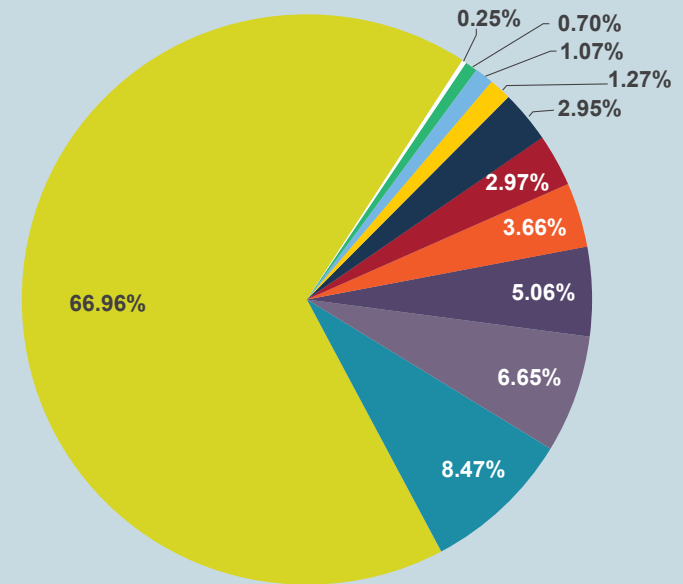
Your Gifts In Action 2018-19 Financial Results

Consolidated Income



Residential ICF Homes	\$11,265,068
Respite	4,141,486
Residential CCL Homes	2,992,238
Contributions, Grants, and Special Events	2,907,509
Transportation	2,060,693
ECE, IDA, & Early Start	1,920,744
CLP, AFHA, Life Planning, & Tailored Day	1,066,824
Investments	367,745
HUD Income	120,010
Other	87,152
Rental	76,849
Total	\$27,006,318

Consolidated Expenses



Program Salaries & Benefits	\$16,604,982
Admin Salaries & Benefits	2,099,942
Facility	1,648,130
Travel & Transportation	1,255,329
Supplies	907,908
Purchased Services	735,781
Depreciation	730,450
Community Outreach and Special Events	313,966
Interest Expense	264,832
Other Expense	173,867
In Kind	62,900
Total	\$24,798,087

Overall Expenses:

Program	\$21,188,011	85.4%
General Admin	\$2,916,259	11.8%
Fundraising	\$693,817	2.8%

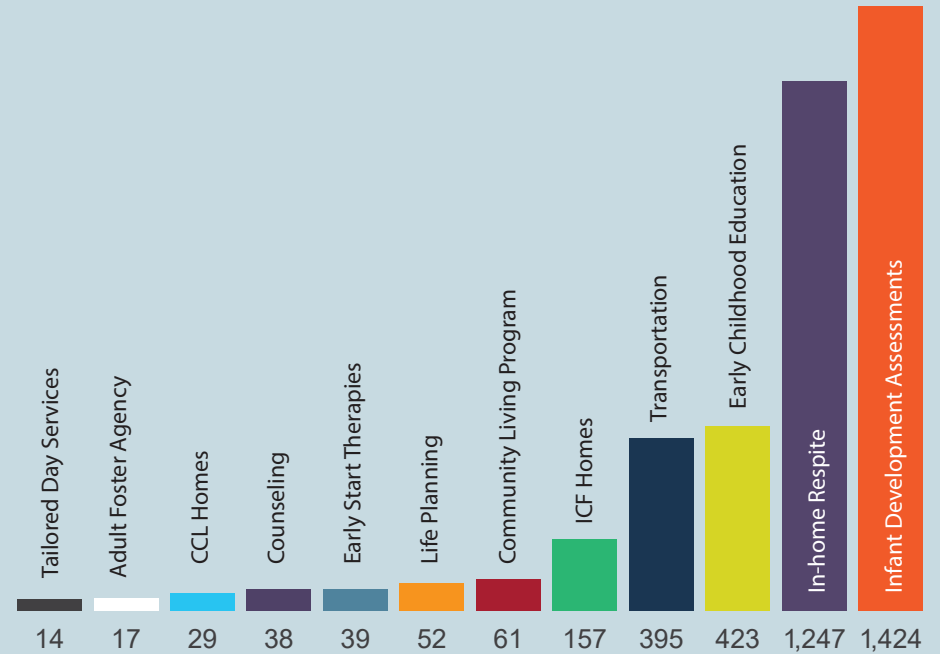
ICF - Intermediate Care Facility, CCL - Community Care Licensing, IDA - Infant/Toddler Development Assessment, CLP - Community Living Program, AFHA - Adult Foster Home Agency. Financials reflect fiscal year 7/1/18-6/30/19. HGH is proud to report that 85.4 cents of every dollar generated this year directly supports our programs and services. For more detailed information, please request a copy of our audit report.



Rachel - age 31

HGH Clients Supported

Number of Clients Supported
3,896



CCL-Community Care Licensing (Residential), ICF-Intermediate Care Facility (Residential)

Board Participation
100%

Number of Staff Employed
900

Homes Owned in the Community **31**
HGH Transportation Fleet **72**

Thank You for Giving

Donor lists reflect gifts of \$1,000 or more for July 1, 2018 through June 30, 2019

Jan Adams
Aguirre & Associates
Barona Resort & Casino
Alfred & Elaine Barrack
Deborah Bell
Jeff & Yvonne Bloom
Larry Bloom
Isaac & Marcy Blumberg
Cassidy & Marisa Boelk
Angela Botte
Paul & Mary Botte
David & Susan Bowers
Elizabeth Bremer
David & Sarah Brenha
Christine Brock
Cory & Shannon Burke
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California Foundation for Stronger
Communities
Robert & Dorothy Carne
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Don & Sharon Cislo
City of El Cajon
Denise Clark
Paul & Lisa Clifford
Colton Clifford
Cliff & Susan Clifford
Linda Coppes
County of San Diego Neighborhood
Reinvestment
Cushman Foundation
Kent & Susan Davis
Lawrence & Sherry Delsen
Delsen & Company, LLP
Matthew Delsen

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Howard & Gilda Feffer
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Eric & Babs Fletcher
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James & Jean O'Grady
Oak Tree Philanthropic Foundation
Pacific Coast Commercial
Jovan & Sonia Paunovic
Petix & Botte Financial
Jovan Poon
Price Philanthropies
Kevin & Laurie Purcell
Qualcomm Matching Gift Program
Quick Dry Flood Services
Rob Ransweiler
Mike & Ralleen Ratzlaff
Rest Haven Preventorium for Children
Jeff & Stephanie Richard
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Lanny Ruffin
Jerome Ryan
Samuel H. French III & Katherine Weaver
French Fund
SANDAG
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Robert & Sandy Shugert
So Cal Water Heating Specialists, Inc.
St. Andrews Lutheran Church
St. Madeleine Sophie's Center
Neal & Kam Stehly
Ross & Carol Stensrud
Dirk & Brenda Stump
James & Linda Stump
Cory Summers
Sycuan Band of The Kumeyaay Nation
Sycuan Resort & Casino
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The Carlson Family
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Benjamin & Sheila Trovaten
Video Fact Documentation Service
David & Charlene Walker
Sean Walsh
Adam & Rachel Welland
Gregory & Felicia Wells
Ron & Toni Whisman
Laura Williams
Jason & Liane Wilson
Justin Wood
Jesse & Rachel Wood
Trevor & Jennifer Yates
Lea Zanjani
John Zepeda

We apologize for any errors and extend our deepest gratitude for any support that may have gone unrecognized.



Honorarium & Memorial Gifts Given By:

Isaac & Marcy Blumberg
Elizabeth Bremer
Robert & Dorothy Carne
Don & Sharon Cislo
Linda Coppes
Rick & Mary Doremus
Jane Gabrielson
RJ Haas
Ralph & Judith Hauser
HUB Int'l Insurance Services Inc.
Kaye Kelley
Mark & Angie Klaus
Lynn McNeill-Smith
Daniel & Elaine Scully
Robert & Sandy Shugert
St. Andrews Lutheran Church
Neal & Kam Stehly
Benjamin & Sheila Trovaten
Adam & Rachel Welland
Gregory & Felicia Wells
Lea Zanjani

Elmer is an outgoing 75-year-old gentleman of indomitable spirit. In 2016, Elmer joined our Residential Program as a member of Milton Manor where he takes pride in his home.

To Elmer, everyone is a potential new friend, and he loves to initiate conversation when meeting new people. For fun and relaxation, Elmer likes to watch television, collect coupons to use for shopping, and participate in activities with peers such as going out to parks, movies, 7-Eleven, and eating out in restaurants. But perhaps Elmer's favorite activity is recycling bottles and cans in order to cash them in for extra spending money. Not only does he collect cans at work to add to his stockpile, but one can always count on Elmer to have a spare bag handy when attending outings and picnics.

2018-19 Leadership

Board of Directors

Officers:

President – Isaac Blumberg
Vice President – Rick Doremus
Secretary/Second V.P. – Stacey Poon-Kinney
Treasurer – Michael Harris
Past President – Debby McNeil

Members:

Kirk Ehrhart
Cindi Harris
Ben Trovaten
Trevor Yates
Jonathan Uslaner
Lea Zanjani
Mark Klaus, HGH President & CEO

Board of Governors

Al Barrack
Michelle Beisner
Sarah Brenha

Robert Carne
David Catalino
Carole Jean Close
Nora Cole
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Mike Fausett
Susan Fike
Carol Fitzgibbons
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Gail Glutting
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Chris Hinman
Steven Hofer
Andrea Howard
Roger Hueppchen
Ed Jarrell
Randy Jones
Glenn Kellogg, MD
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Dick Marrs
Michelle Metter

Chuck Muse
Mark Ochendusko
Jim O'Grady
Evelyn Riddick
Stuart Scott
Judith Shaplin
Irene Stone
Marcia Vanlandingham
Dave & Charlene Walker
Don & Ann Walker

HUD Corporation Board

President, Dave Walker
Vice President, Stuart Scott
Secretary/Treasurer, Susan Fike

Members:

Mike Fausett
Debby McNeil
Judith Shaplin

Remembering Elaine

6/21/1936 - 8/5/2019

Elaine Barrack was a wise woman of great strength, integrity, and compassion. She and her husband, Alfred, have been a part of our organization for over 30 years. They gave generously of their time, leadership, and support to the betterment of the community for people with developmental and intellectual disabilities.

Elaine will forever remain in our hearts as part of our family and a dear friend.

Save the Dates

Randy Jones Run/Walk
Saturday, February 29, 2020
Crown Point Park

46th Annual Gala
Saturday, June 6, 2020
The US Grant

Charity Golf Classic
Friday, October 23rd, 2020
Maderas Golf Club

North Park Pub Crawl
September 2020
North Park Breweries



The HGH Verbeck Resource Center is open
Monday through Friday from 8am-4:30pm.
All visitors are welcome to stop by for a tour.

The HGH Programs



Robin is pictured here with her trusted companion and caregiver, Katie. Robin has been a member of our Residential Program since 1986.

Adult Foster Agency: Designed for adults who wish to live with a family. The individual is integrated into family life, receives support from the family, and is involved in the everyday happenings and joys of a home.

Counseling & Family Support: We provide counseling services in a confidential and supportive environment. Individualized therapy, as well as caregiver and sibling support groups are available.

Early Childhood Education: A dual purpose program which provides therapeutic and educational early intervention to young children, from birth to three years of age, who are at risk of delay or have been diagnosed with a developmental disability.

Independent Living: We support and encourage the greatest level of independence for our clients who desire to live on their own. Each week a trained counselor provides one-on-one assistance in the areas of meal preparation, money management, shopping, and accessing community resources.

Infant Development Assessment: We evaluate children from four months to three years of age in order to establish eligibility for California Early Start services.

Residential Services: Throughout our 31 homes, we provide support to children, adolescents, and adults currently ranging in age from 8 to 85. They live in comfortable, friendly environments with 24-hour care and varying levels of individualized support and training.

Respite Care: We provide in-home support to enable a family/caregiver to feel comfortable taking a break from the intensive supervision and care of their loved one.

Tailored Day Services: We help individuals build quality relationships by assisting them with access to community activities where they will meet others with shared interests.

Transportation: Our fleet of adapted vans transports people throughout San Diego County enabling clients to connect with others in their community in a safe and effective manner.



Natalie, a member of our Adult Foster Program, lives happily with her foster parent, Denise.

We Empower. We Advocate. We Inspire.

Client photography provided by:

NADIA BOROWSKI SCOTT
PHOTOGRAPHY

Home of Guiding Hands

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www.guidinghands.org

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