

*Brother and sister, Robert and Elizabeth*



A portrait of a young woman with short brown hair and bangs, wearing black-rimmed glasses and a black collared shirt. She is looking slightly down and to the right with a gentle smile. The background is a plain, light gray.

HGH is more than just a place to live; it's a place to thrive.

*Essie* is the youngest of eight children and lived at home with her parents for 31 years until she moved into our Residential Program in August 2019. She is close to her family and visits with them often.

Essie is a happy soul and knows how to have fun. She sings, dances, and is the jokester among the group. Around the house, Essie is a great helper, and her favorite task is cooking. When asked what she likes to make the most, she'll tell you a Ding-Dong cake.

Essie enjoys movies, musicals, and videos on YouTube. She stays active with art projects at home, music, fitness, bingo, and other classes via Zoom. Every week Essie gets her nails painted for what she excitedly calls "spa day." She likes doing just about anything and hopes to visit Disneyland soon with her housemates.

# A Message from the New President



Dear Family and Friends,

On September 1, I took office as the HGH Board appointed President & CEO. I am grateful for this opportunity and the Board's ongoing support and trust. It is an honor to lead this organization.

This year brought many challenges to the HGH family, some resulting in change. We faced them with the same dedication and compassion you have come to expect from Home of Guiding Hands. Several of these challenges allowed us to advance our mission "to improve the lives of those we serve."

Over this past year, HGH has also enjoyed remarkable achievements. There is no better tribute to a leader than a successful team. For the past 11 years, that has been the legacy of past President & CEO Mark Klaus. Mark was unwavering in his pursuit of excellence and drove his team to unprecedented levels of achievements. On November 1st, he assumed a new role as Executive Director at The San Diego Regional Center, where he will have a tremendous impact at the State level.

As we move forward into 2022, I see exciting opportunities for HGH and am fortunate to have dedicated board members and an unstoppable team at my side. Our motivation remains determined to be the best organization within our industry by focusing on a supportive framework for growth and identifying new and meaningful ways to connect with our community, clients, families, legislators, and stakeholders.

I am inspired by the strength of our organization and the milestones our clients achieve everyday. I look forward to our future prospects and working together in the next chapters of HGH's history.

Should you care to talk or share ideas, my door is always open.

Yours in service,

A handwritten signature in dark ink, appearing to read "Edward Hershey". The signature is fluid and cursive, with a large initial "E" and "H".

Edward Hershey  
President & CEO



# Our Mission: To Improve the lives of those we serve.

**Our Vision:** To be recognized as the premier provider of a dynamic spectrum of individualized services supporting persons with special needs.

## At Home of Guiding Hands We:

- Provide high-quality, person-centered services as determined by the needs of customers and clients
- Advocate for individuals and families to enhance their quality of life
- Are a dynamic, forward-thinking organization that uses our resources wisely
- Act with integrity and professionalism, and treat all persons with respect
- Encourage and support open, honest communication and mutual respect throughout the organization
- Value accountability to our service recipients, donors, community partners, community and ourselves
- Operate in a fiscally responsible, sustainable, and effective manner
- Value our staff and encourage teamwork

## What We Do:

For the past 54 years, HGH has been providing a continuum of services for all ages in San Diego and Imperial Counties.

We believe that individuals thrive when they can direct their own lives in a setting that offers a more fulfilling lifestyle, provides individualized attention, increases opportunities for self-sufficiency, and encourages greater community integration. These are the guiding principles behind everything we do at HGH.

## Who We Are:

We are partners, facilitators, community members, and teachers for the individuals and families we serve.



*Barbara* takes pleasure in celebrating her successes, even simple accomplishments. She loves exploring her community and is open to new experiences, including the adventurous rides at Disneyland.

Barbara enjoys getting out to the San Diego Bay, beaches, and our local parks and eateries. Barbara's abilities are unique, making her a special person to those who support and advocate for her. I am lucky to be a part of her journey and experience her successes. – Teresa

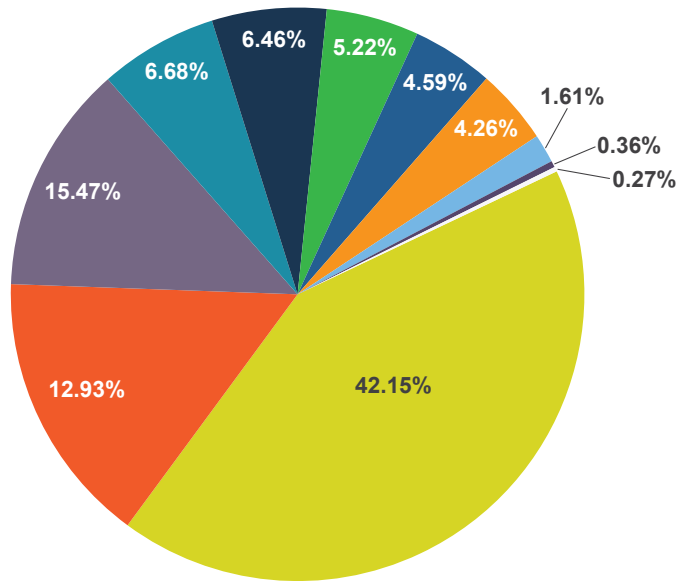


Home of Guiding Hands is Community, Acceptance,  
Inclusion, and Innovation.

*Baby Yari* receives services through the Early Childhood Development Program.

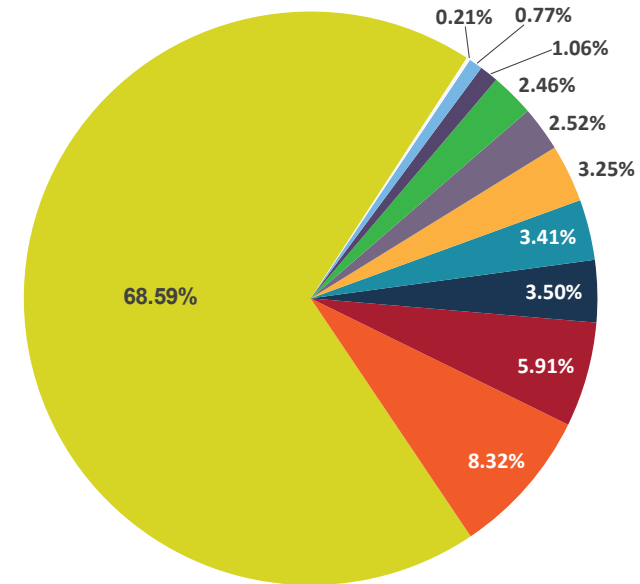
# Your Gifts In Action 2020-21 Financial Results

## Consolidated Income



Residential ICF Homes	\$14,593,166
Respite	5,354,366
Residential CCL Homes	4,476,067
Investments	2,310,938
Transportation	2,235,654
ECE, IDA, & Early Start	1,808,457
Contributions, Grants, and Special Events	1,588,508
CLP, AFHA, Life Planning, & Tailored Day	1,476,146
Other	558,188
HUD Income	125,236
Rental	92,290
<b>Total</b>	<b>\$34,619,016</b>

## Consolidated Expenses



Program Salaries & Benefits	\$20,144,537
Admin Salaries & Benefits	2,443,370
Facility	1,734,861
Other Expense	1,027,470
Supplies	1,002,095
Purchased Services	954,795
Travel & Transportation	740,824
Depreciation	723,732
Community Outreach and Special Events	310,823
Interest Expense	225,267
In Kind	61,594
<b>Total</b>	<b>\$29,369,368</b>

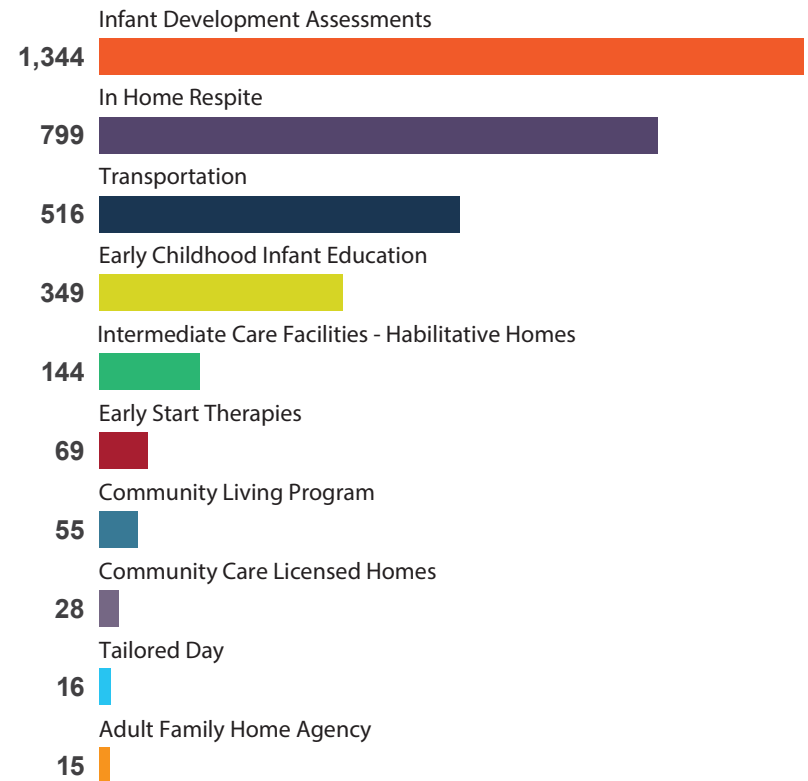
<b>Overall Expenses:</b>		
Program	\$25,236,717	85.95%
General Admin	\$3,422,466	11.66%
Fundraising	\$703,804	2.40%

ICF - Intermediate Care Facility, CCL - Community Care Licensing, IDA - Infant/Toddler Development Assessment, CLP - Community Living Program, AFHA - Adult Foster Home Agency. Financials reflect fiscal year 7/1/20-6/30/21. HGH is proud to report that 85.9 cents of every dollar generated this year directly supports our programs and services. For more detailed information, please request a copy of our audit report.





# 3,335 Clients Supported



Number of Staff Employed **790**

Board Participation **100%**

*Ashton and Stacey Poon-Kinney.* Ashton entered our Residential Program at eight years of age. Pictured with him is Board member Stacey Poon-Kinney, Chef & Owner of The Trails Eatery.

# Thank You for Giving

At the heart of this organization are the men, women, and children we so proudly serve. HGH would not be what we are today without your unwavering generosity and your time and dedication to supporting our mission. This list reflects gifts of \$1,000 or more for July 1, 2020–June 30, 2021.

Jan Adams  
Aguirre & Associates  
David & Annette Alpert  
Toni Anderson  
Judith Anderson  
Sandi Angotti  
Joseph & Joan Ascuitto  
Ali & Mehrak Assadian  
Alfred Barrack  
Linda Bethel  
Jeff & Yvonne Bloom  
Barbara Bloom  
Isaac & Marcy Blumberg  
Bristol Meyers Squibb  
Paul & Mary Botte  
David & Susan Bowers  
Elizabeth Bremer  
David & Sarah Brenha  
Christine Brock  
Cory & Shannon Burke  
Jeff & Sally Busby  
Larry Cairncross  
Glenn & Lynne Carlson  
Bob & Dottie Carne  
Bill Cheek  
Don & Sharon Cislo  
City of El Cajon  
Denise Clark  
Linda Coppes  
Community Enhancement Program,  
County of S.D.  
David C. Copley Foundation  
Kent & Susan Davis  
Delsen & Company LLP  
Arch5 Design Studio  
Rick & Mary Doremus

Ann Doucette-Gates  
Thomas & Mary Lou Dunning  
Daniel Earnest  
Everbowl, LLC  
Cynthia Feagle  
Eric & Babs Fletcher  
Andrew & Jean Fletsch  
FM Marketing, LLC  
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Gallus Golf  
Steve & Carolyn Gates  
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Steve & Donetta Hoefer  
Dylan & Lara Hoefer Wilcox  
Brent & Andrea Howard  
HUB International Insurance Services Inc.  
Pat & Kelly Hurley  
Imperial Valley Respite  
Robert & Sally Johnson  
Randy & Marie Jones  
Kaye Kelley

Ban Keriakos  
Rich & Lynda Kerr  
Kineticom, Inc.  
Jon Klaus  
Mark & Angie Klaus  
Steve & Denice Klaus  
Kuhn & Koviak, Inc.  
Kurt & Darlene Lembach  
Lois Lippold  
Rose Magalski  
Dick & Jill Marrs  
Dr. Andrea Marvin & Mr. Brian Marvin  
Dr. Harrison McDonald & Hilda Feye  
Zanita McGuinness  
Lynn McNeill-Smith  
David & Lisa Miller  
Mary Miller & Barb Whitman  
David Mittleholtz  
Thomas & Kathryn Murphy  
Dean & Diana Myatt  
Shirley Nakawatase  
Oak Tree Philanthropic Foundation  
Jim & Jean O'Grady  
Osteo Relief  
Frank & Rosemary Otto  
Colin Parent  
Permit Solutions, LTD  
Price Philanthropies  
Laurie Purcell  
Quick Dry Flood Services  
R & S Tax & Financial  
Rob & Denise Ransweiler  
Mike & Ralleen Ratzlaff  
Jeff & Stephanie Richard  
Kathleen Romito  
Diane Romito

Ryan Family Charitable Foundation  
San Diego Kiwanis Club Foundation, Inc.  
Paul Sarkaria  
Robert & Pauline Scott  
San Diego Seals SD Lacrosse LLC  
Robert & Sandy Shugert  
Sonia Corina, Inc.  
St. Andrews Lutheran Church  
St. Madeleine Sophie's Center  
Carolyn Swafford  
Sycuan Resort & Casino  
Tina Terlecki & Helen Baker  
Jan Tharp  
The Rotary Club of La Mesa  
The San Diego Foundation  
The Trails Eatery  
Jacob & Christiana Titus  
Ruth Torres  
Torrey Pines Bank  
George & Linda Toussaint  
Boyd & Ellen Townsley  
Ben & Sheila Trovaten  
United Commercial Travelers  
Video Fact Documentation Service  
Keith Wagner  
Dave & Charlene Walker  
Walker Charitable Fund  
Greg & Felicia Wells  
Dean West  
Derek & Lori Wiesner  
Thomas Wilson  
Jason & Liane Wilson  
Jesse & Rachel Wood  
Trevor & Jenn Yates  
Lea Zanjani  
The Zenith Insurance Company

We apologize for any errors and extend our deepest gratitude for any support that may have gone unrecognized.



A close-up portrait of a man with a shaved head, a light beard, and black-rimmed glasses. He is smiling slightly and wearing a dark, collared shirt. The background is plain white.

# We Empower. We Advocate. We Inspire.

*My name is Brett.* I am a 34-year-old man who currently lives with my aunt and uncle.

Family is very important to me, and I care very dearly for those who are in my life. I love spending time with my family and friends and enjoy swimming, riding my bike, and fitness. My physical health is very important to me, and I feel that being fit gives me a better quality of life.

My family and community counselor encourage me to achieve my goals. I have been in the Home of Guiding Hands Community Living Program for about four years now. One of the major goals that I am working on in the community living program is to get my driver's permit and one day get my license.

Currently, I am unemployed due to the pandemic. I am optimistic that I will work at Viejas soon since that is my dream job. I am an active and social person who enjoys activities with others. I hope to continue to grow and develop my independent living skills so that one day I am equipped to be able to live independently.

— Brett

# 2019-20 Leadership

## Board of Directors

### Officers:

Rick Doremus, President  
Trevor Yates, Vice President  
Stacey Poon-Kinney, Secretary &  
Second Vice President  
Michael Harris, Treasurer  
Isaac Blumberg, Past President

### Members:

Paul Botte  
Kirk Ehrhart  
Cindi Harris  
Marcie Hanna  
Debbie McNeil  
Ben Trovaten  
Mark Klaus, former HGH  
President/CEO

## Board of Governors

Al Barrack  
Michelle Beisner, RN  
Sarah Brenha  
Robert Carne  
David Catalino  
Nora Cole  
Larry & Sherry Delsen  
Mike Fausett  
Susan Fike  
Carol Fitzgibbons  
Gary Fong  
Gail Glutting  
Chris Hinman  
Steven Hoefer  
Andrea Howard  
Roger Hueppchen  
Ed Jarrell  
Randy Jones  
Dr. Glenn Kellogg  
David Keltner  
Dick Marrs  
Michelle Metter

Chuck Muse  
Mark Ochendusko  
Jim O'Grady  
Evelyn Riddick  
Stuart Scott  
Judith Shaplin  
Irene Stone  
Marcia Vanlandingham  
Dave & Charlene Walker  
Don & Ann Walker  
Tom Woolway

## HUD Corporation Board

President, Dave Walker  
Vice President, Stuart Scott  
Secretary/Treasurer, Susan Fike

### Members:

Mike Fausett  
Debbie McNeil  
Judith Shaplin

# HGH Programs

**Adult Foster Agency:** Designed for adults who wish to live with a family. The individual is integrated into family life, receives support from the family, and is involved in the everyday happenings and joys of a home.

**Early Childhood Education:** A dual-purpose program that provides therapeutic and educational early intervention to young children, from birth to three years of age, who are at risk of delay or have been diagnosed with a developmental disability.

**Independent Living:** We support and encourage our clients who desire to live on their own. Each week a trained counselor provides one-on-one assistance in meal preparation, money management, shopping, and accessing community resources.

**Infant Development Assessment:** We evaluate children from four months to three years of age to establish California Early Start services eligibility.

**Residential Services:** Throughout our 30 homes, we provide support to children (starting at age 8), adolescents, and adults. They live in friendly, comfortable environments with 24-hour care and varying levels of individualized support and training.

**Respite Care:** We provide in-home support to enable a family/caregiver to feel comfortable taking a break from their loved one's intensive supervision and care.

**Tailored Day Services:** We help individuals build quality relationships by assisting them with access to community activities where they will meet others with shared interests.

**Transportation:** Our fleet of adapted vans and buses transports our clients throughout San Diego County, enabling them to connect with others in their community safely and effectively.



## Honoring choice, connecting individuals, and supporting family life

*Taylor* is 35 and has been in the Independent Living Program with HGH for 11 years.

She is a highly social person and will participate in almost anything. HGH has been wonderful for Taylor and given her a social group that she feels connected to. She has participated in planning events for HGH and is a member of the run/walk committee; she is always proud to be invited to these committees.

Taylor lives on her own with help from her program counselor. Her goal was to move out when her youngest sister went away to college. We weren't sure that would ever happen until we met with the program manager at HGH. With their help and guidance, her wish came true. She loves having her own place and the independence that comes with that.

Taylor spends part of her day at a job she enjoys at Gillespie Field, working for the ARC of San Diego. Because of her hard work and achievements, Taylor was a finalist for the HGH Client of the Year Award.

We are so proud of her accomplishments and feel confident that she has mastered the skills she needs to live independently.

– Parents, Derek & Lori



# Special Needs Care Professionals



*Lance with mom, April*

## Home of Guiding Hands

1908 Friendship Drive, El Cajon, CA 92020 / P 619-938-2850 / F 619-938-3050 / [www.guidinghands.org](http://www.guidinghands.org)

Client photography provided by:

**NADIA BOROWSKI SCOTT**  
PHOTOGRAPHY