



*Logan - age 2*

# HGH is more than just a place to live; it's a place to thrive.

*Cody* is a playful young man who entertains us daily with his wonderful sense of humor. In our home, he is the first person at the door to greet you with a smile.

Cody joined the residential program in 2014 at the age of 16. He has made great strides in his day-to-day life skills with the support of his caregivers and his amazing family. Cody is surrounded by his father, mother, sister, grandma, and grandpa, whom he used to see every weekend prior to COVID.

On most days, you can find Cody out on the basketball court, listening to music, or playing tag with the staff. He also enjoys outings to the beach, rock climbing, and trips to 7/11 for his favorite treat, the Slurpee. Cody would someday like to work at 7/11 pouring Slurpee's for all the customers.



# Message from the President



How do we look back on 2020? Do we say good riddance and move on, or do we take stock in what the year has presented as an opportunity to grow, correct, be grateful, and to remember?

No doubt, we are all weary of the challenges brought on in 2020, but I see creativity, dedication, teamwork, and extraordinary generosity in parallel to these hardships.

As an organization, I could not be prouder of how we have navigated the pandemic, racial injustices, uncertainty, and the conflicting political climate our nation and our state endured this past year. The entire HGH Family, Board of Directors, volunteers, and community came together to do what was needed to meet our mission “to improve the lives of those we serve.”

HGH and our team continue to lead in providing quality and innovative services to over 4,000 children, adolescents, adults, and their families in San Diego and Imperial Counties. We have enhanced our outreach, expanded our community partnerships, and collaborated with many organizations such as the San Diego Regional Center, Autism Support of Imperial County, and the Department of Developmental Services, to name a few. We have addressed the immediate needs of those we support and reimagine what programs and services will look like in 2021 and beyond.

The support and generosity of our donors have been unyielding. They have allowed us the privilege of providing quality services for this most vulnerable and fragile population for 53 years without interruption.

2020 was my 40th year working with individuals with intellectual and developmental disabilities. Never in my wildest imagination did I think I would be dealing with the multitude of issues we all faced this year. But there is nowhere else I would have rather spent 2020 other than with the fantastic team at HGH!

I look forward to working, the “HGH WAY” in the coming year as I remain committed to our goal: HGH will be a forward-thinking, contemporary organization that will continue to provide quality services, education, and advocacy for people with developmental disabilities, their families, and others in our community.

If you have any questions or would like to learn more about our organization, my door is always open.

With warmest regards and appreciation,

President & Chief Executive Officer



# Our Mission: To Improve the lives of those we serve.



**Our Vision:** To be recognized as the premier provider of a dynamic spectrum of individualized services supporting persons with special needs.

## **At Home of Guiding Hands We:**

- Provide high-quality, person-centered services as determined by the needs of customers and clients
- Advocate for individuals and families to enhance their quality of life
- Are a dynamic, forward-thinking organization that uses our resources wisely
- Act with integrity and professionalism, and treat all persons with respect
- Encourage and support open, honest communication and mutual respect throughout the organization
- Value accountability to our service recipients, donors, community partners, community and ourselves
- Operate in a fiscally responsible, sustainable, and effective manner
- Value our staff and encourage teamwork

**What We Do:** For the past 53 years, HGH has been providing a continuum of services for all ages: adult foster services; early childhood development serving infants and toddlers; an independent living program; residential services for children, adolescents and adults; in-home respite serving all ages; tailored day services; and transportation in San Diego and Imperial Counties.

We believe that individuals thrive when they can direct their own lives in a setting that offers a more fulfilling lifestyle, provides individualized attention, increases opportunities for self-sufficiency, and encourages greater community integration. These are the guiding principles behind everything we do at HGH.

**Who We Are:** We are partners, facilitators, community members, and teachers for the individuals and families we serve.

*Melissa* is a kind and warm young woman, thriving in the Community Living Program.

# Home of Guiding Hands is Community, Acceptance, Inclusion, and Innovation.

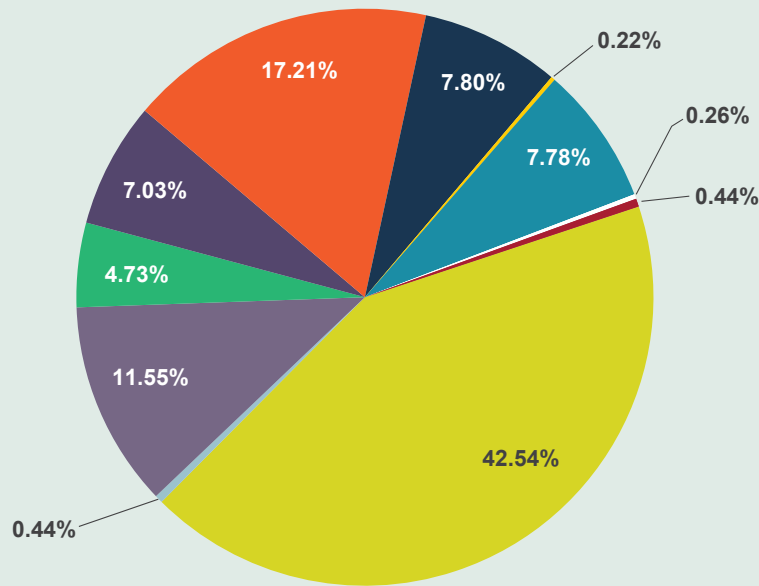
***Bailey*** is a curious and outgoing, compassionate 5-year-old. She qualified for Early Intervention Services with us due to her communication delay and her lag in social and emotional development. She received eight months of weekly intervention services from HGH Early Childhood Educators.

Bailey can now carry on a conversation and convey her wants and needs with adults, siblings, and peers. She attends transitional kindergarten and can successfully communicate with the teacher and classmates through her online learning sessions. Bailey takes pride in her accomplishments, especially when given positive reinforcement from her teachers, therapists, and parents. She continues to receive speech and language support at school.



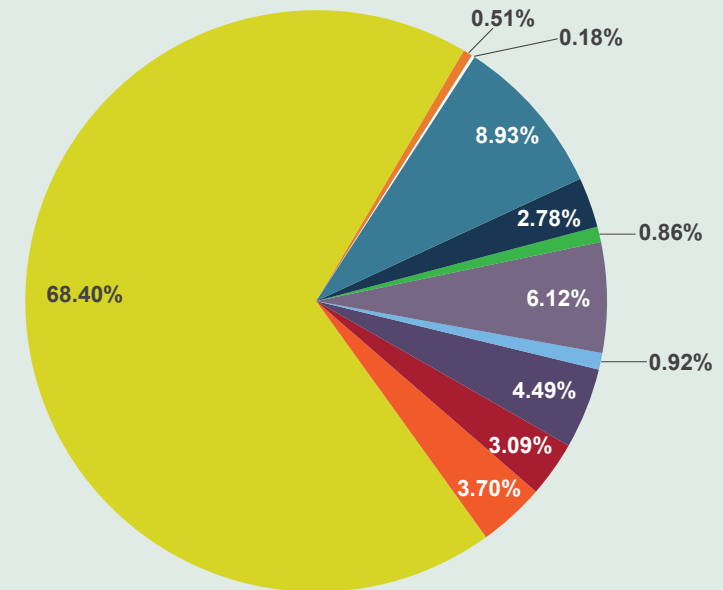
# Your Gifts In Action 2019-20 Financial Results

## Consolidated Income



Residential ICF Homes	\$12,646,737
Respite	5,116,012
Residential CCL Homes	3,433,412
Contributions, Grants, and Special Events	2,311,933
Transportation	2,317,285
ECE, IDA, & Early Start	2,088,599
CLP, AFHA, Life Planning, & Tailored Day	1,405,475
Investments	131,929
HUD Income	130,878
Other	65,582
Rental	78,770
<b>Total</b>	<b>\$29,726,611</b>

## Consolidated Expenses



Program Salaries & Benefits	\$18,554,605
Admin Salaries & Benefits	2,422,251
Facility	1,660,648
Travel & Transportation	1,217,449
Supplies	1,003,958
Purchased Services	839,513
Depreciation	754,929
Community Outreach and Special Events	138,577
Interest Expense	250,323
Other Expense	233,701
In Kind	49,374
<b>Total</b>	<b>\$27,125,328</b>

**Overall Expenses:**

Program	\$23,090,457	85.1%
General Admin	\$3,550,072	13.0%
Fundraising	\$484,568	1.9%

ICF - Intermediate Care Facility, CCL - Community Care Licensing, IDA - Infant/Toddler Development Assessment, CLP - Community Living Program, AFHA - Adult Foster Home Agency. Financials reflect fiscal year 7/1/19-6/30/20. HGH is proud to report that 85.1 cents of every dollar generated this year directly supports our programs and services. For more detailed information, please request a copy of our audit report.

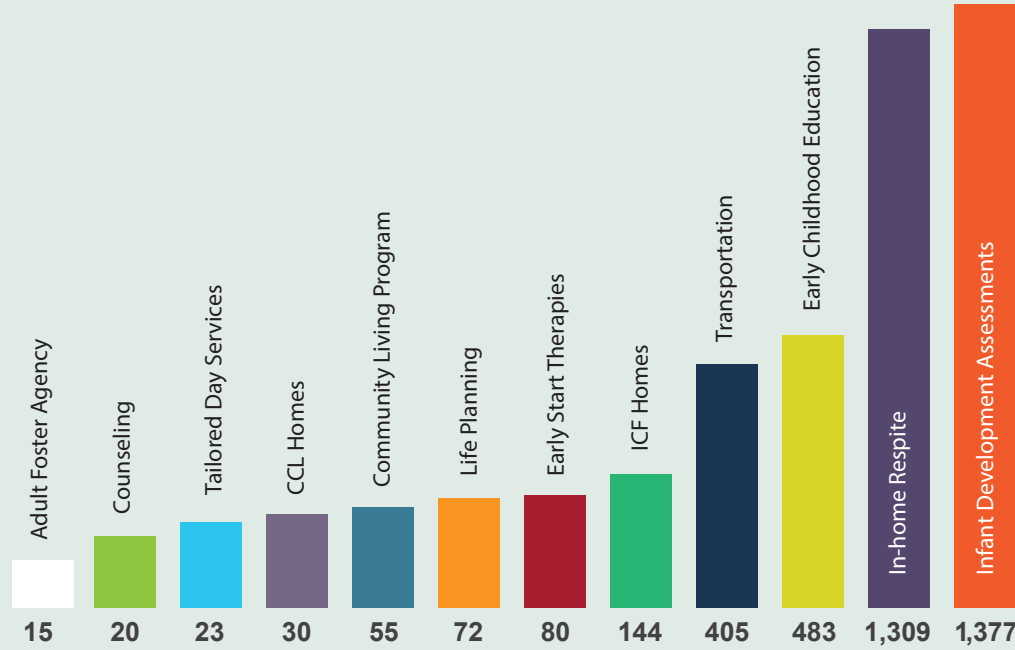


*Lauren can light up any room.* She is 31 and has been a client in our Residential Program for nine years.

# HGH Clients Supported

Number of  
Clients  
Supported  
**4,013**

Number of  
Staff  
Employed  
**860**



CCL-Community Care Licensing (Residential), ICF-Intermediate Care Facility (Residential)

Board Participation <b>100%</b>	Number of Volunteer Hours <b>2,560</b>	Number of Homes Owned <b>33</b>	Number of Vehicles in Fleet <b>72</b>
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# Thank You for Giving

At the heart of this organization are the men, women, and children we so proudly serve. HGH would not be what we are today without your unwavering generosity and your time and dedication to supporting our mission. The contributions from all of our supporters are crucial to the success of our programming and services for people with developmental & intellectual disabilities. This list reflects gifts of \$1,000 or more for July 1, 2019–June 30, 2020.

## Aldrich CPAs & Advisors LLP

Judith Anderson  
Toni Anderson  
Art Pratt Foundation  
Donald Arthur  
Barona Resort & Casino  
Alfred Barrack  
Paul & Mary Botte  
David & Susan Bowers  
Elizabeth Bremer  
Christine Brock  
Jeff & Sally Busby  
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California Foundation for Stronger Communities  
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Oak Tree Philanthropic Foundation  
Dr. Cassidy & Marisa Boelk, Osteo Relief

Price Philanthropies  
Qualcomm Matching Gift Program  
Quick Dry Flood Services  
Rest Haven Preventorium for Children  
Bob & Diane Romito  
Kathleen Romito  
Robert & Pauline Scott  
Robert & Sandy Shugert  
Vivek Sikri  
St. Andrews Lutheran Church  
St. Madeleine Sophie's Center  
Jim & Linda Stump  
The Law Office of Isaac Blumberg  
The San Diego Foundation  
The Trails Eatery  
Thrivent Funds  
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Arthur & Anita Travers  
Ben & Sheila Trovaten  
Gregory & Felicia Wells  
Jason & Liane Wilson  
Dale Yahnke  
The Zenith Insurance Company

We apologize for any errors and extend our deepest gratitude for any support that may have gone unrecognized.



# Honoring choice, connecting individuals, and supporting family life



*Shannon* is highly social and enjoys spending time out in the community with her foster family. She has resided with them for almost ten years. Prior to enrolling in our Adult Foster Program, Shannon lived with her biological family. She has a close relationship with her foster sister, Sierra, who is pictured on the left. They share many of the same interests and spend most of their time together.

Shannon attends St. Madeleine Sophie's Center, where she is involved in numerous activities like music classes, photography, and the swim team. In her spare time, she enjoys dance and arts & crafts. Shannon has made the most out of the current pandemic and has traveled to Colorado to visit her family, spent time in Idyllwild, and participated in outdoor activities like boating and camping. She will soon be celebrating her 29th birthday.

# 2019-20 Leadership

## Board of Directors

### Officers:

President – Isaac Blumberg  
Vice President – Rick Doremus  
Secretary/Second V.P. – Stacey Poon-Kinney  
Treasurer – Trevor Yates  
Past President – Debby McNeil

### Members:

Paul Botte  
Kirk Ehrhart  
Cindi Harris  
Marcie Hanna  
Ben Trovaten  
Lea Zanjani  
Mark Klaus, HGH President & CEO

## Board of Governors

Al Barrack  
Michelle Beisner, RN  
Sarah Brenha

Robert Carne  
David Catalino  
Nora Cole  
Larry & Sherry Delsen  
Mike Fauselt  
Susan Fike  
Carol Fitzgibbons  
Gary Fong  
Gail Glutting  
Michael Harris  
Chris Hinman  
Steven Hoefer  
Andrea Howard  
Roger Hueppchen  
Ed Jarrell  
Randy Jones  
David Keltner  
Dick Marrs  
Michelle Metter  
Chuck Muse  
Mark Ochendusko

Jim O'Grady  
Evelyn Riddick  
Stuart Scott  
Judith Shaplin  
Irene Stone  
Marcia Vanlandingham  
Dave & Charlene Walker  
Don & Ann Walker

## HUD Corporation Board

President, Dave Walker  
Vice President, Stuart Scott  
Secretary/Treasurer, Susan Fike

### Members:

Mike Fauselt  
Debby McNeil  
Judith Shaplin

## Honorarium & Memorial Gifts Given By:

Richard & Ann Butcher  
Larry & Sherry Delsen  
Joe & Marcie Hanna  
Brent & Lareau Howard  
Leslie Howard  
Ammon Leshner  
Thomas & Mary Frances Nichols  
D.K. Schuett  
Lea Zanjani

## Save the Dates

Randy Jones Run/Walk/Roll  
Saturday, May 1, 2021

47th Annual Gala  
Saturday, June 12, 2021

HGH Charity Golf Classic  
Friday, October 22, 2021



The HGH Verbeck Resource Center is a place for client social gatherings, parent playgroups, staff training, administrative support, and transportation services.



# The HGH Programs



*Ricky* is a very kind, country music-loving man who can brighten your day with his smile! He is 66 and has been a client in our Residential Program for 50 years.

**Adult Foster Agency:** Designed for adults who wish to live with a family. The individual is integrated into family life, receives support from the family, and is involved in the everyday happenings and joys of a home.

**Early Childhood Education:** A dual-purpose program that provides therapeutic and educational early intervention to young children, from birth to three years of age, who are at risk of delay or have been diagnosed with a developmental disability.

**Independent Living:** We support and encourage the greatest level of independence for our clients who desire to live on their own. Each week a trained counselor provides one-on-one assistance in meal preparation, money management, shopping, and accessing community resources.

**Infant Development Assessment:** We evaluate children from four months to three years of age to establish California Early Start services eligibility.

**Residential Services:** Throughout our 30 homes, we provide support to children, adolescents, and adults currently ranging in age from 8 to 85. They live in friendly, comfortable environments with 24-hour care and varying levels of individualized support and training.

**Respite Care:** We provide in-home support to enable a family/caregiver to feel comfortable taking a break from their loved one's intensive supervision and care.

**Tailored Day Services:** We help individuals build quality relationships by assisting them with access to community activities where they will meet others with shared interests.

**Transportation:** Our fleet of adapted vans transports people throughout San Diego County, enabling clients to connect with others in their community safely and effectively.

We Empower. We Advocate. We Inspire.

Home of Guiding Hands

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P 619-938-2850 / F 619-938-3050

[www.guidinghands.org](http://www.guidinghands.org)

Client photography provided by:

**NADIA BOROWSKI SCOTT**  
PHOTOGRAPHY