Logan - age 2

2020 Annual Report
Cody is a playful young man who entertains us daily with his wonderful sense of humor. In our home, he is the first person at the door to greet you with a smile.

Cody joined the residential program in 2014 at the age of 16. He has made great strides in his day-to-day life skills with the support of his caregivers and his amazing family. Cody is surrounded by his father, mother, sister, grandma, and grandpa, whom he used to see every weekend prior to COVID.

On most days, you can find Cody out on the basketball court, listening to music, or playing tag with the staff. He also enjoys outings to the beach, rock climbing, and trips to 7/11 for his favorite treat, the Slurpee. Cody would someday like to work at 7/11 pouring Slurpee's for all the customers.
How do we look back on 2020? Do we say good riddance and move on, or do we take stock in what the year has presented as an opportunity to grow, correct, be grateful, and to remember?

No doubt, we are all weary of the challenges brought on in 2020, but I see creativity, dedication, teamwork, and extraordinary generosity in parallel to these hardships.

As an organization, I could not be prouder of how we have navigated the pandemic, racial injustices, uncertainty, and the conflicting political climate our nation and our state endured this past year. The entire HGH Family, Board of Directors, volunteers, and community came together to do what was needed to meet our mission “to improve the lives of those we serve.”

HGH and our team continue to lead in providing quality and innovative services to over 4,000 children, adolescents, adults, and their families in San Diego and Imperial Counties. We have enhanced our outreach, expanded our community partnerships, and collaborated with many organizations such as the San Diego Regional Center, Autism Support of Imperial County, and the Department of Developmental Services, to name a few. We have addressed the immediate needs of those we support and reimagine what programs and services will look like in 2021 and beyond.

The support and generosity of our donors have been unyielding. They have allowed us the privilege of providing quality services for this most vulnerable and fragile population for 53 years without interruption.

2020 was my 40th year working with individuals with intellectual and developmental disabilities. Never in my wildest imagination did I think I would be dealing with the multitude of issues we all faced this year. But there is nowhere else I would have rather spent 2020 other than with the fantastic team at HGH!

I look forward to working, the “HGH WAY” in the coming year as I remain committed to our goal: HGH will be a forward-thinking, contemporary organization that will continue to provide quality services, education, and advocacy for people with developmental disabilities, their families, and others in our community.

If you have any questions or would like to learn more about our organization, my door is always open.

With warmest regards and appreciation,

President & Chief Executive Officer
Our Mission: To Improve the lives of those we serve.

Our Vision: To be recognized as the premier provider of a dynamic spectrum of individualized services supporting persons with special needs.

At Home of Guiding Hands We:
- Provide high-quality, person-centered services as determined by the needs of customers and clients
- Advocate for individuals and families to enhance their quality of life
- Are a dynamic, forward-thinking organization that uses our resources wisely
- Act with integrity and professionalism, and treat all persons with respect
- Encourage and support open, honest communication and mutual respect throughout the organization
- Value accountability to our service recipients, donors, community partners, community and ourselves
- Operate in a fiscally responsible, sustainable, and effective manner
- Value our staff and encourage teamwork

What We Do: For the past 53 years, HGH has been providing a continuum of services for all ages: adult foster services; early childhood development serving infants and toddlers; an independent living program; residential services for children, adolescents and adults; in-home respite serving all ages; tailored day services; and transportation in San Diego and Imperial Counties.

We believe that individuals thrive when they can direct their own lives in a setting that offers a more fulfilling lifestyle, provides individualized attention, increases opportunities for self-sufficiency, and encourages greater community integration. These are the guiding principles behind everything we do at HGH.

Who We Are: We are partners, facilitators, community members, and teachers for the individuals and families we serve.

Melissa is a kind and warm young woman, thriving in the Community Living Program.
Home of Guiding Hands is Community, Acceptance, Inclusion, and Innovation.

**Bailey** is a curious and outgoing, compassionate 5-year-old. She qualified for Early Intervention Services with us due to her communication delay and her lag in social and emotional development. She received eight months of weekly intervention services from HGH Early Childhood Educators.

Bailey can now carry on a conversation and convey her wants and needs with adults, siblings, and peers. She attends transitional kindergarten and can successfully communicate with the teacher and classmates through her online learning sessions. Bailey takes pride in her accomplishments, especially when given positive reinforcement from her teachers, therapists, and parents. She continues to receive speech and language support at school.
ICF - Intermediate Care Facility, CCL - Community Care Licensing, IDA - Infant/Toddler Development Assessment, CLP - Community Living Program, AFHA - Adult Foster Home Agency. Financials reflect fiscal year 7/1/19-6/30/20.

HGH is proud to report that 85.1 cents of every dollar generated this year directly supports our programs and services. For more detailed information, please request a copy of our audit report.
Lauren can light up any room. She is 31 and has been a client in our Residential Program for nine years.
Thank You for Giving

At the heart of this organization are the men, women, and children we so proudly serve. HGH would not be what we are today without your unwavering generosity and your time and dedication to supporting our mission. The contributions from all of our supporters are crucial to the success of our programming and services for people with developmental & intellectual disabilities. This list reflects gifts of $1,000 or more for July 1, 2019–June 30, 2020.

Aldrich CPAs & Advisors LLP
Judith Anderson
Toni Anderson
Art Pratt Foundation
Donald Arthur
Barona Resort & Casino
Alfred Barrack
Paul & Mary Botte
David & Susan Bowers
Elizabeth Bremer
Christine Brock
Jeff & Sally Busby
Edward & Karen Cababa
California Foundation for Stronger Communities
The Carlson Family
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Linda Coppes
Cruisin’ for Jordan
David C. Copley Foundation
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Larry & Sherry Delsen
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Price Philanthropies
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Bob & Diane Romito
Kathleen Romito
Robert & Pauline Scott
Robert & Sandy Shugert
Vivek Sikri
St. Andrews Lutheran Church
St. Madeleine Sophie’s Center
Jim & Linda Stump
The Law Office of Isaac Blumberg
The San Diego Foundation
The Trails Eatery
ThriveFunds
Torrey Pines Bank
Elahe Tououie, MD
George & Linda Toussaint
Boyd & Ellen Townsley
Arthur & Anita Travers
Ben & Sheila Truvaten
Gregory & Felicia Wells
Jason & Liane Wilson
Dale Yahnke
The Zenith Insurance Company

We apologize for any errors and extend our deepest gratitude for any support that may have gone unrecognized.
Honoring choice, connecting individuals, and supporting family life

Shannon is highly social and enjoys spending time out in the community with her foster family. She has resided with them for almost ten years. Prior to enrolling in our Adult Foster Program, Shannon lived with her biological family. She has a close relationship with her foster sister, Sierra, who is pictured on the left. They share many of the same interests and spend most of their time together.

Shannon attends St. Madeleine Sophie’s Center, where she is involved in numerous activities like music classes, photography, and the swim team. In her spare time, she enjoys dance and arts & crafts. Shannon has made the most out of the current pandemic and has traveled to Colorado to visit her family, spent time in Idyllwild, and participated in outdoor activities like boating and camping. She will soon be celebrating her 29th birthday.
2019-20 Leadership

Board of Directors

Officers:
- President – Isaac Blumberg
- Vice President – Rick Doremus
- Secretary/Second V.P. – Stacey Poon-Kinney
- Treasurer – Trevor Yates
- Past President – Debby McNeil

Members:
- Paul Botte
- Kirk Ehrhart
- Cindi Harris
- Marcie Hanna
- Ben Trovaten
- Lea Zanjani
- Mark Klaus, HGH President & CEO

Board of Governors

- Al Barrack
- Michelle Beisner, RN
- Sarah Brenha
- Robert Carne
- David Catalino
- Nora Cole
- Larry & Sherry Delsen
- Mike Fausett
- Susan Fike
- Carol Fitzgibbons
- Gary Fong
- Gail Glutting
- Michael Harris
- Chris Hinman
- Steven Hoefer
- Andrea Howard
- Roger Hueppchen
- Ed Jarrell
- Randy Jones
- David Keltner
- Dick Marrs
- Michelle Metter
- Chuck Muse
- Mark Ochenduszko
- Jim O'Grady
- Evelyn Riddick
- Stuart Scott
- Judith Shaplin
- Irene Stone
- Marcia Vanlandingham
- Dave & Charlene Walker
- Don & Ann Walker

Honorarium & Memorial Gifts Given By:
- Richard & Ann Butcher
- Larry & Sherry Delsen
- Joe & Marcie Hanna
- Brent & Lareau Howard
- Leslie Howard
- Ammon Lesher
- Thomas & Mary Frances Nichols
- D.K. Schueff
- Lea Zanjani

Save the Dates

- Randy Jones Run/Walk/Roll
  - Saturday, May 1, 2021
- 47th Annual Gala
  - Saturday, June 12, 2021
- HGH Charity Golf Classic
  - Friday, October 22, 2021

The HGH Verbeck Resource Center is a place for client social gatherings, parent playgroups, staff training, administrative support, and transportation services.
**Adult Foster Agency:** Designed for adults who wish to live with a family. The individual is integrated into family life, receives support from the family, and is involved in the everyday happenings and joys of a home.

**Early Childhood Education:** A dual-purpose program that provides therapeutic and educational early intervention to young children, from birth to three years of age, who are at risk of delay or have been diagnosed with a developmental disability.

**Independent Living:** We support and encourage the greatest level of independence for our clients who desire to live on their own. Each week a trained counselor provides one-on-one assistance in meal preparation, money management, shopping, and accessing community resources.

**Infant Development Assessment:** We evaluate children from four months to three years of age to establish California Early Start services eligibility.

**Residential Services:** Throughout our 30 homes, we provide support to children, adolescents, and adults currently ranging in age from 8 to 85. They live in friendly, comfortable environments with 24-hour care and varying levels of individualized support and training.

**Respite Care:** We provide in-home support to enable a family/caregiver to feel comfortable taking a break from their loved one’s intensive supervision and care.

**Tailored Day Services:** We help individuals build quality relationships by assisting them with access to community activities where they will meet others with shared interests.

**Transportation:** Our fleet of adapted vans transports people throughout San Diego County, enabling clients to connect with others in their community safely and effectively.

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**Ricky** is a very kind, country music-loving man who can brighten your day with his smile! He is 66 and has been a client in our Residential Program for 50 years.
We Empower. We Advocate. We Inspire.